



ISA Certifications

ISA Certified Arborist® Candidate Application Handbook

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Purpose and Scope of the ISA Certified Arborist® Program

Certification is a voluntary program that results in peer recognition of your professional knowledge and skill. Becoming ISA Certified also builds your self-image. By studying for and passing the certification exam, you demonstrate a thorough knowledge of and dedication to correct arboriculture practices. Certification provides the public and those in government the opportunity to make an informed selection of services based on the expertise represented by your credential. The process of becoming ISA Certified and maintaining the designation provides personal incentive to continue your professional development. Certification is also a tool to assist employers in training their existing personnel and selecting new employees.

Exam Content and Objectives

The certification examination was developed by a panel of industry experts representing all aspects of arboriculture. Questions were derived from a job task analysis survey filled out by arborists from around the world. Questions are continually analyzed by the ISA Certification Test Committee using the latest test statistics, and new questions are always being developed. Questions that do not perform satisfactorily are removed from the question bank. Updated examinations are created on a regular basis.

The written exam content is divided into 10 areas of knowledge:

1. Soil Management.....	9%
2. Identification and Selection.....	9%
3. Installation and Establishment.....	9%
4. Safe Work Practices.....	12%
5. Tree Biology.....	12%
6. Pruning.....	13%
7. Diagnosis and Treatment.....	9%
8. Urban Forestry.....	8%
9. Tree Protection.....	9%
10. Tree Risk Management.....	10%

The objectives of the Certification Program are to:

- Improve technical competency of personnel in the tree care industry;
- Create incentives for individuals to continue their professional development;

- Provide the public and those in government with a means to identify professionals who have demonstrated through a professionally developed exam that they have thorough knowledge and skill in tree care practices.

Participant Eligibility Requirements

The ISA Certification Board requires a candidate to have a minimum of three years of full-time experience in arboriculture. Acceptable experience includes the practical use of knowledge involved in pruning, fertilization, installation and establishment, diagnosis and treatment of tree problems, cabling and bracing, climbing, or other services that directly relate to arboriculture. Examples of experience sources include, but are not limited to:

- tree care companies
- nurseries
- landscape companies
- municipalities
- state forestry agencies
- utility companies
- academic arboriculture/horticulture departments (for instructors)
- horticulture/extension programs (for advisors)
- consultancies
- pest control providers (for advisors and applicators)

Applicable volunteer work may count towards eligibility if it is supervised and documentation can be supplied.

The eligibility requirement may also be satisfied with a two-year degree in arboriculture and two years of practical experience or a four-year degree in a related field and one year of practical experience. Multiple degrees cannot be utilized to equal degree requirements for a longer program.

If you are self-employed or own your own company, you will be required to submit three letters of reference with your application. References may be in the form of copies of invoices, contracts, and/or business licenses. Please contact ISA for other possible forms of verification.

By submitting your application, you authorize ISA to contact the practical experience reference(s) named on your application to substantiate your eligibility.

Examination Format

The examination is made up of 220 multiple-choice questions. Each question has four possible answers listed, only one of which is correct. You will have 3.5 hours (210 minutes) to complete the written exam.

You must pass the exam to obtain the certification.

Pretesting of Exam Questions

Within the written exam, there will be 20 new questions that have not been used on previous exams. Inclusion of these questions allows for collection of meaningful data about development of new exam questions. Responses to these questions are not used in determining individual exam scores. These 20 questions are not identified and are scattered throughout the exam so that candidates will answer them with the same care as the questions that make up the scored portion of the exam. This methodology assures candidates that their scores are the result of sound measurement practices and that scored questions reflect current practice.

Application Process

Exam Dates and Locations

ISA Certified Arborist® exams are offered through an ISA chapter- or associate organization-sponsored exam or through a Pearson VUE testing center. For information on dates and locations of ISA chapter- or associate organization-sponsored certification exams in your area, contact ISA or visit the ISA Events Calendar at www.isa-arbor.com/events/eventsCalendar/index.aspx. To find out if a Pearson VUE testing center is close to you, visit <http://www.pearsonvue.com/isa/locate/>.

Fees

Candidates who are members of ISA and their local chapter or associate organization receive an exam discount. If the exam is an ISA chapter- or associate organization-sponsored exam, the fee is \$150 USD for members and \$250 USD for nonmembers. In addition to the exam fee, there is a computer-based testing administrative fee of \$100 USD for those who elect the computer-based option. The administrative fee applies each time a computer-based exam is scheduled. To be eligible for the discounted rate, a candidate must be a current member of ISA and a current member of an ISA chapter or associate organization.

ISA certification fees are separate and distinct from ISA membership dues and from ISA chapter or associate organization dues.

ISA Certified Arborist® Code of Ethics and the Certification Agreement and Release Authorization

All applicants are required to review and accept the ISA Certified Arborist® Code of Ethics as well as the Certification Agreement and Release Authorization.

Please review the ISA Certified Arborist® Code of Ethics at http://www.isa-arbor.com/certification/resources/cert_Ethics_CACodeofEthics.pdf and the Certification Agreement and Release Authorization found at the end of the application. Your signature confirming review and acceptance of both documents is required for certification.

Submission of Application

A completed application and payment in the correct amount must be received on or before the deadline date for your application to be accepted. There are no exceptions to this policy.

There is no deadline date for computer-based exams. For ISA chapter- or associate organization-sponsored exams, the application must be received no later than 12 business days prior to the scheduled exam date.

If there is a problem with the application or payment, ISA will contact you. You must correct the problem or you will not be able to attend the exam. If you have questions or difficulties with the application, contact ISA.

Due to the complexity of the application process, onsite registrations are not available for ISA exams.

ISA has the right to contact any person or organization as part of the review of your application. By applying, you authorize the release of any information requested by ISA for the purpose of reviewing your application. ISA has the right to notify appropriate organizations if your application contains false information.

Confirmation

You will be notified when your application is received and approved. After your application is approved, you will receive a confirmation packet with a letter containing the location, date, time of the exam, and the name of the appropriate contact person. For computer-based exams held through Pearson VUE, you will receive instructions via email on how to schedule a date and time with the computer-based testing vendor. The vendor will then send you a confirmation including the location, date, and time of the exam. You are provided a 90-day authorization period to schedule and take the exam.

Rescheduling Exam or Additional 90-Day Authorization Period Requests

If circumstances change after you have applied for the examination, you must request in writing to have the exam rescheduled or request an additional 90-day computer-based authorization period.

A fee of \$50 USD applies to both types of requests. ISA chapter- or associate organization-sponsored exam requests must be received prior to the 12-business-day deadline. Additional 90-day computer-based authorization requests must be received within the candidate's current 90-day authorization period. If the request does not reach ISA before the ISA chapter- or associate organization-sponsored exam deadline date, or is beyond the 90-day authorization period, or the candidate fails to schedule an exam within the 90-day authorization period, the candidate will be considered a no-show and all exam fees will be forfeited. If the scheduled date was your free retake, your free retake will be forfeited.

If you need to reschedule an exam date within your current 90-day authorization period with the computer-based testing vendor, you may do so no later than one business day prior to the scheduled exam date. If contact is less than one business day, you will be considered a no-show and all exam fees will be forfeited. Registrations are not transferrable to another person.

If you need to reschedule the exam, you may do so by contacting Pearson VUE via phone or through their web site <http://www.pearsonvue.com/isa/contact/>. If rescheduling during the weekend, you must do so directly through their web site.

Preparing for the Exam

ISA's *Arborists' Certification Study Guide* (Lilly, 2010) is intended to serve as a recommended program of study. Each chapter in the study guide lists additional references that should be considered for review, such as the most current ANSI Z133 *Standard for Arboricultural Operations – Safety Requirements*, ISA's *Best Management Practices* and *Introduction to Arboriculture* CD-ROM series and other resources, most of which are also available through ISA.

Note: The *Arborists' Certification Study Guide*, published by ISA, should **NOT** be considered the sole source of information for the certification examination.

The publications referred to above can be purchased from ISA at +1.217.355.9411 or www.isa-arbor.com, and also through your local ISA chapter or associate organization.

At the Exam

Admission

To be admitted for testing, you must arrive at the testing site on time and have your identity confirmed by providing two forms of valid identification. One form of identification will be a valid photo identification card and the other form will be an identification card displaying your signature. The exam host will check your photo identification. If you do not have photo identification with you at the check-in time of the exam, you will not be allowed to sit for the exam and will be considered a no-show.

There will be audio and video taping at the testing centers. If you are not prepared to be taped, you will not be allowed to test at the facility.

Site Rules

- The exact time, date, and location of the course will be enclosed in your confirmation packet. You must be on time, as the exam will begin promptly. Report to the exam site at least 30 minutes before the exam starts.
- Dress appropriately. While every attempt is made to provide a comfortable classroom atmosphere, heating or cooling systems may not function properly. Outdoor weather conditions may vary.
- Visitors are not allowed into the exam.
- Books, papers, and other reference material will not be allowed in the testing area.
- No cell phones, pagers, or personal digital assistants will be allowed in testing area.
- No food or beverages may be taken into the exam.
- No smoking will be allowed in the testing area.
- You will be permitted to take restroom breaks on an individual basis. Time spent on breaks will come out of the time permitted for completing the exam.
- During the exam:
 - » Writing on the test booklet is not allowed.
 - » If you are caught looking at another individual's exam or talking during the exam, scores may be invalidated or exam materials confiscated.
 - » Applicants who are impaired by the use of alcoholic beverages or illegal drugs, or use them at the examination site, will be immediately disqualified from taking the examination.

- It is of utmost importance that you carefully follow all directions and regulations. Listen carefully to all instructions given by the exam administrator, and follow the directions completely.

Inappropriate Application and Examination Conduct

ISA intends that participation in its certification programs will be a professionally relevant, informative, and rewarding experience for all candidates. All participants in ISA certification exams are expected to conduct themselves in an appropriate and professional manner and to refrain from any objectionable, improper, or unprofessional conduct. To ensure fairness in an examination environment, the following policy and rules apply:

- When an ISA or ISA-designated representative finds that a candidate has engaged in inappropriate conduct or behavior, ISA reserves the right to respond with actions including, but not limited to, the following:
 - » Rejecting an application for qualification
 - » Preventing or precluding a person from participating in an examination, including removing a person from the testing site
 - » Invalidating or nullifying examination results
 - » Issuing and enforcing any other lesser response or action determined to be appropriate or necessary
- Inappropriate conduct or behavior includes, but is not limited to, misrepresentation; failure to disclose requested information; cheating; unauthorized possession, use, or distribution of copy-righted or legally protected material; verbal or physical disturbances of the examination; failure to pay fees in a timely manner; and any other objectionable, improper, or unprofessional actions by a person participating in the ISA certification process.
- By submitting an application for certification, each participant acknowledges that he/she understands and agrees to the terms of this policy.

Failure to Attend Examination or Schedule within a 90-Day Authorization Period

No refunds or discounts will be issued if you do not attend the examination. There are no exceptions. If you do not reschedule your appointment or request an authorization extension within the required timeframe, and you do not show up to take the exam at your scheduled time and location, you will be considered a no-show. This will result in losing your one free retake or forfeiting your exam fees. If this happens, you will have to resubmit your application along with the required retake fees and, if elected, the computer-based administrative fee of \$100 USD. You will have only one year from the first scheduled exam date to retake the exam at the retake fee of \$75 USD. Once you have exceeded the one year, you will be required to pay the full exam fee, along with the \$100 USD computer-based administrative fee if you elected the computer-based option.

Obtaining the Certification

Requirements for Completion

To obtain the credential, you must achieve the required passing score for the examination. The passing score is 72 percent.

When you receive your exam results, please remember that the domains are weighted, and the average of the domains will not be equal to the overall score.

Once certified, you will receive the designation of ISA Certified Arborist®.

If you do not achieve an overall passing score, you must retake the exam until an overall passing score is achieved.

Your certification is personal to you and may not be transferred or assigned to any other individual, organization, or entity. When publicizing your credential, you must comply with the requirements in the *ISA Branding and Style Guide*, found at www.isa-arbor.com/BrandingGuide.

Exam Scoring

The computer-based exams are graded by the testing vendor. ISA chapter- or associate organization-sponsored written exams are graded at ISA Headquarters. ISA will notify you of your detailed results. You may access a brief overview of your results by logging into MyISA on the ISA website and selecting Exam Results under My Profile.

Examination Results and Notification of Certification

Computer-based exams provide result notification immediately upon completion of the exam. Your formal results will be sent approximately six weeks after your exam date. You will be notified of your pass/fail result; percentage scores will be provided for each domain for your information. Those who pass will receive a congratulatory letter, score sheet, certificate, identification card, hard-hat decal, and patch.

Your results are confidential. Results cannot be obtained over the phone or by fax.

If you have questions concerning your exam results, direct them in writing to the ISA Certification Department at isa@isa-arbor.com. Because of the need to maintain test security, exam booklets cannot be made available for review of the questions and answers, and the ISA Certification Department does not provide a list of questions that were answered correctly or incorrectly. The only information available regarding your performance on the exam is provided on your score report.

Request for Regrading of Examination

If you believe that an error was made in the grading of your exam, you may request to have your exam regraded. A fee of \$35 USD applies for each hand-graded score report. Requests for regrading may take up to six weeks for completion. If you request to have your exam regraded, you may not schedule another exam until after you receive the regrading results. If you wish to have your exam regraded after receiving your initial score report, please contact isa@isa-arbor.com.

Retaking the Examination

If you do not pass the exam, you will receive a failure notification and details for retaking the exam.

You are allowed one free retake and then a \$75 USD fee per retake up to one year from the original date that you took the exam. If you do not attain a passing score within one year of the original exam date, you will be required to pay the full fee amount. Each time a computer-based exam is selected, the \$100 USD administrative fee applies.

What May Be Stated About Certification Holders

By passing the exam, holders of ISA certifications have demonstrated a broad base of knowledge in the area in which they are certified. No other conclusions may be drawn concerning certification holders. ISA certifications do not represent licensure, registration, or other authorization to practice or to conduct business activities for a fee or otherwise.

The ISA Certified Arborist® credential is subject to ongoing requirements, such as participation in continuing education activities and abiding by the ISA Certified Arborist® Code of Ethics and terms of the Certification Agreement and Release Authorization.

Expiration and Recertification

ISA Certified Arborist® certification is valid for three years. To retain certification after each three-year period, an ISA Certified Arborist® must recertify. The ISA Certification Program offers two methods of recertification. The first method is to retake and re-pass the certification exam. The second option is to accumulate at least 30 continuing education units (CEUs) over the three-year certification period that relate to the 10 tested domains on the exam and pay the recertification fee. The 30 CEUs must be related to the 10 domains. Your signed ISA Certified Arborist® Code of Ethics and the Certification Agreement and Release Authorization must be on file in the ISA office prior to your recertification fee being accepted. Additionally, a condition of recertification is to report any unethical conduct as it relates to the ISA Certified Arborist® Code of Ethics http://www.isa-arbor.com/certification/resources/cert_Ethics_CACodeofEthics.pdf.

Candidates who are members of both ISA and their local chapter or associate organization receive a discount on their recertification fees. The non-member recertification fee is \$200 USD. For members, the recertification fee is \$100 USD.

Please visit <http://www.isa-arbor.com/certification/maintainCredentials/index.aspx> for detailed information on maintaining your credential. You may contact ISA at isa@isa-arbor.com if you need further clarification.

Notify ISA promptly if your contact information changes. We are not responsible for undeliverable notifications.

You have the option of checking your CEUs online via the ISA website. To obtain a username and password to access to your CEU report, please email ISA at isa@isa-arbor.com.

CEUs and proper payment must be received in the ISA office in a timely manner. Allow four to six weeks for processing and posting to your account.

Denial, Revocation, and Decertification

Your certification may be denied or revoked for any of the following reasons:

- Falsification of application
- Violation of testing procedures
- Misrepresentation of your identity or other information

In the event that your ISA certification is denied or revoked or you otherwise become decertified, you must immediately stop using and/or displaying the ISA certification mark, credential, and any other designation indicating an affiliation with the ISA Certification Program. You must comply with any additional directives of the ISA Certification Program.

Nondiscrimination

The ISA Certification Program does not discriminate in determining eligibility on the basis of race, color, religion, sex, national origin, age, disability, or any other characteristic protected by law.

Accommodations for Participants with Disabilities

It is the intent of ISA to provide accessibility to ISA exams to any qualified participant with a documented disability upon reasonable notice and without requiring ISA to take action which would result in a fundamental alteration in the nature of the exam or an undue financial burden to ISA.

If you have a special need and require an accommodation for a course, please complete the Special Accommodations Request Form at www.isa-arbor.com/Accommodations and submit it with your application or retake form. Your request will be reviewed, and you will be notified of a determination. Approved accommodations are provided through our computer-based vendor at no additional charge to you.

Appeals and Complaints

Complaints and appeals are accepted and resolved in accordance with the ISA Credentialing Appeals and Complaints policy, available at www.isa-arbor.com/certification/resources/cert_Credential_Appeals.pdf.

Privacy

By applying for an ISA certification, you authorize ISA to make your contact information available to your local chapter or associate organization and our professional affiliates so they can share information with you about educational seminars and other events.

ISA shares your contact information, pass/fail exam result, expiration date, and other relevant details with your ISA chapter or associate organization so that they may monitor your credential status and administer credential-related services.

Your name, location, and credential will be available to members of the public on the ISA web site.

Some credential holders do not wish their names to be distributed to the public or to other interested parties (vendors, potential employers, etc.). If you do not wish to have your name included on the ISA web site or on distribution lists, contact the ISA Certification Department at isa@isa-arbor.com.

You will be notified of whether or not you passed the certification examination, but your score will not be disclosed to any third party except as noted above. Your status as a certification holder, past or present, and dates of certification may be disclosed to third parties.

ISA CERTIFIED ARBORIST® APPLICATION

This application must be received at least 12 WORKING DAYS prior to the date of the chapter or associate organization exam for which you are applying. There is no deadline for the computer-based exams. If your application is approved, you should receive a confirmation letter. If you do not receive this letter, contact ISA at +1.217.355.9411.

Note: Your name must be listed exactly as it appears on your government issued photo identification. If your name does not match your government issued photo identification, you will not be allowed to take the exam and will forfeit your exam fees.

1. _____
PRINT YOUR NAME EXACTLY AS IT APPEARS ON YOUR GOVERNMENT ISSUED PHOTO IDENTIFICATION CARD

COMPANY NAME (IF APPLICABLE)

2. _____
NUMBER AND STREET

LOCALITY/CITY

PROVINCE/STATE

POSTAL CODE/ZIP CODE

The address you indicate will be used for all future correspondence by ISA. In addition, you can elect to have this information published and distributed in ISA Certified Arborist® lists.

3. Contact Phone Number _____ Fax Number _____
E-mail Address _____

4. Please check here if you would like to take the exam via computer-based testing.

If electing to take the exam via computer-based testing leave 5-6 blank

5. Date you wish to take the exam _____ / _____ / _____ (non-computer-based exam)
MONTH DAY YEAR

6. Location _____ (chapter or affiliated organization exam)
LOCALITY/CITY PROVINCE/STATE

7. Language Options (check which option you prefer based on where you're testing)

Computer-based Testing Options:

English: North America Australia New Zealand United Kingdom/Ireland

Spanish: North America

Chapter or Associate Organization Sponsored Options

English: North America Australia New Zealand United Kingdom/Ireland

German: Austria

Portuguese: Brazil

Spanish: North America

Note: Submitting your application does not guarantee enrollment. Enrollment is based on meeting eligibility criteria and availability.

8. Some ISA Certified Arborists® do not wish their names to be distributed to the public or to other interested parties (vendors, potential employers, etc.). If you do **NOT** wish to have your name included in ISA Certified Arborist® lists for distribution, please indicate here.

9A. Member of ISA Yes No Identification Number _____

9B. Member of ISA Chapter Yes No Chapter _____

10. Are you requesting a special accommodation Yes No (If Yes, you must enclose form)

Responsibilities of your Position (this information is required for application approval)

If there is not enough space to list the required experience with your current and previous employers, please attach an additional sheet.

13. **Fees**

- \$150.00 USD – ISA and chapter/affiliated organization member (Must be both)
- \$250.00 USD – ISA member only, chapter/affiliated organization member only, or nonmember
- \$100.00 USD – Administrative fee for Computer-Based testing (Required for computer-based testing only)
- \$ _____ USD Total amount (fees) being paid

Prices subject to change without notice.

Make check payable in U.S. funds to the INTERNATIONAL SOCIETY OF ARBORICULTURE

If paying by VISA MasterCard AmEx

Name of Card Holder _____

Billing Address of Card Holder

NUMBER AND STREET

LOCALITY/CITY

PROVINCE/STATE

POSTAL CODE/ZIP CODE

Phone Number _____

Card Number _____ Expiration Date _____

Only applications with Visa/ MasterCard/ AmEx may be faxed or emailed to isa@isa-arbor.com

My employer is paying for my certification exam fees Yes No

If yes, my employer has reviewed my application and verifies all information given is correct.

Employer Signature (if applicable) _____

14. **Applicant Signature Required for Certification**

By signing below, you acknowledge that you have read and agreed to the terms of the [ISA Certified Arborist® Code of Ethics](#) and the Certification Agreement and Release Authorization. The information you provided in this application is accurate and complete to the best of your knowledge.

Signature _____ Date _____

ISA communicates with the local chapter or associate organization that administered your exam. We want you to know that we share your contact information and certification exam score, expiration date, and other relevant details with your local chapter or associate organization so they may monitor your certification status and administer certification-related programs and services.



Certification Agreement and Release Authorization

The International Society of Arboriculture, Inc. (ISA) is a voluntary, non-profit, professional association. The ISA Certification Program certifies qualified practitioners in the field of arboriculture who have met the professional knowledge standards established by the ISA Certification Board.

As an applicant or certificant:

1. I acknowledge that I have read and understand all of the terms and conditions of ISA Certification as defined in the ISA Certified Arborist® Application Handbook and in policies of the ISA Certification Program.
2. I agree not to release confidential examination materials or participate in fraudulent test-taking practices.
3. I understand that the ISA Certification Program is separate and distinct from all other ISA programs and services. ISA Certification is not the same as ISA membership. Unless I am also an ISA Member, I cannot use any ISA Member marks or logos.
4. I agree to provide the ISA Certification Program with complete and accurate information related to my certification application and certification, including all changes to home or business address, telephone, or e-mail within sixty (60) days of such a change.
5. I agree that the ISA Certification Department has the right to contact any person or organization as part of the review of my initial application. I authorize the release of any information requested by ISA for the purpose of reviewing my application. I agree that ISA has the right to notify appropriate organizations if my application contains false information.
6. I understand that maintaining my ISA Certification is based on my fulfillment of all certification and recertification requirements, including compliance with the ISA Certified Arborist® Code of Ethics and Ethics Case Procedures.
7. I agree to report to the ISA Certification Department my conduct that may violate any provision of the ISA Certified Arborist® Code of Ethics or the Certification Program Ethics Case Procedures, within sixty (60) days of my knowledge of such conduct. This reporting requirement applies to behavior or activities that occurred on or after the date that I applied for ISA certification. (NOTE: Any conduct to be reported under this term must be provided on a separate sheet of paper, and submitted with this agreement.)
8. I understand that certification granted by ISA does not represent licensure, registration, or other authorization to practice or to conduct business activities for a fee or otherwise.
9. I agree to indemnify and hold ISA and its agents, employees, representatives, and successors harmless against and release them from any and all third party claims, suits, complaints, losses, or liability (claims) (including attorney fees) arising out of or related to my ISA certification, my use and/or display of ISA Certification Program credentials or designations or references to the ISA Certification Program, my professional activities and services, or my other business activities.
10. I understand that ISA certification is personal to me and may not be transferred or assigned to any other individual, organization, or entity. With respect to my use and/or display of ISA certification marks in connection with professional business activities, I agree to comply with all applicable ISA policies, including ISA Certification Program Policy and Procedure Statement No. 0016, and as may be amended in the future.
11. After being granted ISA Certification, I understand that ISA may be asked by individuals or organizations to verify my certification, including dates of certification, and I agree that such information may be released.
12. I agree that ISA may publish certain professional information concerning me on the ISA Internet site, including my employer and business contact information. I may opt out of having this information published by contacting the ISA Certification Department at isa@isa-arbor.com. I further agree that information contained in my application for ISA certification may be used for research and statistical purposes.
13. In the event that my ISA certification expires, is suspended, or is revoked, I agree to immediately stop using and/or displaying the ISA Certified Arborist® certification mark, credential, and any other designation indicating an affiliation with ISA Certification. I agree to comply with any additional directives of the ISA Certification Program.



International Society of Arboriculture 2014 Membership Application

CA

Name: _____ Certification ID or CSID (if known): _____

Street Address*: _____ Home Business

*This is the address that will be used for all mailings from ISA.

City: _____ State/Province: _____ Zip/Postal: _____ Country: _____

Phone: _____ Company: _____

E-mail*: _____

*An email address is required to participate in ISA Board of Directors elections and to receive other official communications from the ISA office.

Year of Birth _____ (required only for senior membership)

ISA Membership dues are for one calendar year (January 1 through December 31) and are not pro-rated for any portion thereof. Memberships are non-transferable and non-refundable.

Select Membership Type	<input type="checkbox"/> Professional Membership	<input type="checkbox"/> Senior Membership	<input type="checkbox"/> Student Membership	<input type="checkbox"/> Patron Membership
Price	\$130	\$65	Free with chapter membership. See table below for chapter membership pricing.	Bronze level Patron \$500
Eligibility Requirements	Anyone in good standing with ISA who wishes to help promote the professional practice of arboriculture.	Minimum age requirement of 62, retired or working less than 15 hours a week and have been a member in good standing for the immediate ten (10) preceding years.	Must be a high school, undergraduate, or graduate student approved for membership in the local chapter and meet additional requirements below.	An official Company name and logo
Additional Requirements/Information	None	Must submit a letter or email stating individual meets all of the above requirements for eligibility; Send email to isa@isa-arbor.com.	Must include with this application a copy of course schedule for the current or upcoming semester showing a minimum of six credit hours.	Visit our website to view more Patron options.
Magazine Options * Unless online only is selected below	One bimonthly print edition included*; Online access to both magazines.	One bimonthly print edition included*; Online access to both magazines.	Online access to both magazines.	One bimonthly print edition included*; Online access to both magazines.
Select magazine type:	<input type="checkbox"/> Arborist News (AN) <input type="checkbox"/> Arboriculture & Urban Forestry (AUF) <input type="checkbox"/> AN and AUF (\$30 Extra) <input type="checkbox"/> Online only (Access to online publications only)			

I would like to receive a print copy of the Membership Directory

ISA CHAPTER MEMBERSHIPS (Optional) Prices subject to change. Prices shown as: Chapter Price/Student Chapter Price

<input type="checkbox"/> Austria\$110/\$30	<input type="checkbox"/> Italy \$97/\$30	<input type="checkbox"/> New Zealand..... \$125/ \$30	<input type="checkbox"/> Southern \$30/Free (AL, AR, GA, LA, MS, NC, PR, SC, TN, VI)
<input type="checkbox"/> Atlantic\$70/\$30 (NB, NS, PE, NL)	<input type="checkbox"/> Kentucky \$35/\$5	<input type="checkbox"/> Norway \$69/ \$30	<input type="checkbox"/> Spain \$85/ \$30
<input type="checkbox"/> Brazil\$32/\$30	<input type="checkbox"/> Michigan \$79/\$10	<input type="checkbox"/> Ohio\$45/\$10	<input type="checkbox"/> Sweden..... \$78/ \$30
<input type="checkbox"/> Czech Republic.....\$10/\$30	<input type="checkbox"/> Mid-Atlantic** \$50/\$25 (DC, MD, VA, WV)	<input type="checkbox"/> Ontario\$110/\$75	<input type="checkbox"/> Texas**..... \$45/ \$30
<input type="checkbox"/> Denmark.....\$81/ \$30	<input type="checkbox"/> Midwestern..... \$30/\$25 (IA, KS, MO, NE, ND, OK, SD)	<input type="checkbox"/> Pacific Northwest**...\$50/\$30 (AK, BC, ID, OR, WA)	<input type="checkbox"/> UK/I.....\$97/\$16
<input type="checkbox"/> Dutch.....\$50/ \$30	<input type="checkbox"/> Minnesota \$40/\$30	<input type="checkbox"/> Penn-Del.....\$45/\$30	<input type="checkbox"/> Utah\$45/Free
<input type="checkbox"/> Florida***..... \$30/Free	<input type="checkbox"/> New England \$35/\$25 (CT, ME, MA, NH, RI, VT)	<input type="checkbox"/> Prairie\$95/\$15 (AB, MB, SK-Canada)	<input type="checkbox"/> Western**\$40/\$25 (AZ, CA, HI, NV)
<input type="checkbox"/> Germany \$140/ \$30	<input type="checkbox"/> New Jersey..... \$35/\$30	<input type="checkbox"/> Quebec.....\$130/\$30	<input type="checkbox"/> Wisconsin\$40/\$10
<input type="checkbox"/> Illinois\$45/ \$25	<input type="checkbox"/> New York.....\$65/\$15	<input type="checkbox"/> Rocky Mountain.....\$52/\$25 (CO, MT, NM, WY)	**Add \$10 for chapter-only memberships. ***Add \$20 for chapter-only memberships.
<input type="checkbox"/> Indiana..... \$40/\$10			

PROFESSIONAL AFFILIATION MEMBERSHIPS (Optional) Prices subject to change.

- | | |
|---|--|
| <input type="checkbox"/> Utility Arborist Association (UAA) \$40 | <input type="checkbox"/> Arboricultural Research and Education Academy (AREA) \$25 |
| <input type="checkbox"/> Society of Commercial Arboriculture (SCA) \$35 | <input type="checkbox"/> Society of Municipal Arborists (SMA) \$75 |

Please read and complete the reverse side of this form.

Total: [\$]

DEMOGRAPHIC INFORMATION

What is your current area of practice? *Please circle one.*

Commercial/Residential • Consulting • Education • Extension • Forestry • Golf Course • Landscape • Municipal • Public Works • Pipeline • Research • Training • Utility • Tree Company • Supplier • Other

Which option most closely describes your current position? *Please circle one.*

Consultant • Crew Leader • Director • Horticulturist • Landscape Architect • Manager • Marketing/Sales • Owner • Planner • President/Officer • Professional Arborist • Educator • Researcher • Student • Trainer • Tree Worker/Climber • Other

PAYMENT INFORMATION Dues and payments are not deductible as charitable contributions for income tax purposes, although may be deductible as an ordinary business expense. No portion of your dues payment is used for lobbying purposes.

Payment Type (Check one): Check Check Number: _____ Visa MasterCard American Express

CC #: _____ _____ _____ _____ Expiration Date

Name on Card: _____

Signature: _____ (Only if paying by credit card)

WHAT CAN I EXPECT?

Once your ISA membership has been processed, you will receive:

1. Two emails sent to the email address you provided on this application which will include:

- Your electronic receipt
- A welcome email providing:
 - Your ISA username and instructions on how to obtain your ISA password which will allow you access to the ISA members-only website.
 - Details on how to update your ISA information sharing preferences as you are initially opted in to all categories. It is important that you log in to your member account to make any changes.

2. Membership packet sent to the address listed on this application containing:

- ISA membership card.
- Professional Affiliate cards, if applicable.
- Coupon code for 10% OFF a purchase in the ISA Web Store. Valid for one-time use and not valid on membership or certification fees.
- Information on how to maximize your ISA membership benefits.
- A variety of other informational flyers.
- ISA catalog.

Please note: By joining the ISA, you authorize the ISA to make your contact information available to chapters and our four Professional Affiliates so they can share information with you about educational seminars and other arboriculture purposes. If you selected to become a member of a chapter or Professional Affiliate, the ISA notifies these organizations of your membership through an internal reporting process.

Thank you for helping to make the world a better place, one tree at a time.

Return completed application to ISA at PO Box 3129, Champaign, IL 61826-3129 or fax to 217.355.9516

To join online visit www.isa-arbor.com



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